

LSC 2016 TIG CONFERENCE Tentative Agenda

Arrival

Tuesday - January 12, 2016

4:00 - 6:00 pm

TIG Conference Registration

5:30 - 7:00 pm

Welcome Gathering and Dinner on Your Own

Day 1

Wednesday - January 13, 2016

7:30 - 8:30 am

Breakfast and Registration

8:30 - 10:00 am

Welcome and Opening Plenary - User Centered Legal Design

10:00 - 10:30 am

Break

10:30 - 11:45 am

Introducing A2J Author - The Complete Package: Web-based authoring, mobile viewer, and an integrated document assembly system

Working with Technology: 4 Generations in the Workforce

Phone Systems, Call Centers and Telephone Triage

Civil Legal Outcomes Toolkit

Easy to Share, Find and Use: Data Standards and Interoperability For Legal Service Directories

12 noon - 1:30 pm

Lunch with LSC President James J. Sandman

1:45 - 3:00 pm

Online Triage and Intake: One Year Later, Lessons Learned & Weigh In

Projecting and Evaluating the Return on an Innovative Technology Project

What Every Executive Needs to Know about Information Technology Security

Nuts and Bolts of User Testing

TBA

3:00 - 3:30 pm

Networking Break

3:30 - 4:45 pm

Congrats on Your Launch! Now What? Maintenance, Succession Planning and Enhancements with Forms Projects

Build Your Own Online Classrooms: An investment in knowledge pays the best interest. (Benjamin Franklin)

Document Management Systems: Storage, Search, Retrieval, Record Retention

Remote Services: The Key to a Robust Access to Justice Ecosystem

Beyond Bean Counting: Using Web Analytics to Enhance User Experience, Content Design and Outreach Strategies

5:00 - 6:00 pm

Networking and Affinity Groups

6:30 - 9:30 pm

TIG Conference Reception

Day 2	Thursday - January 14, 2016				
7:30 - 8:30 am	Breakfast				
7:30 - 8:15 am	Self-Represented Litigation Network Meeting (all are welcome)				
8:30 - 9:45 am	Interactive Games for Legal Services	More Than First Impressions: Website Strategies for Legal Aid Organizations	Information Security 201 – Engineering and Technical Focus	Hakathons for Justice	Interactive Guided Pathways to Legal Info - Online Dispute Resolution & Other International Developments
9:45 - 10:00 am	Break				
10:00 - 11:15 am	A2J Tools in the Larger Digital Ecosystem	Analyze This	Business Continuity and Technology	Collaborating with your courts on efilng, document assembly and access for low income people	Pro Bono Session
11:30 am - 1:00 pm	Lunch				
1:15 - 2:30 pm	Its All Greek or Geek to Me	U need UX	Technology Training Session	Supporting Innovations in Advocacy through Online Forms	TIG Fellows Session
2:30-2:45 pm	Break				
2:45 - 4:00 pm	Expanding Stakeholder Engagement to Reach 100% Access	Next Generation Content Strategy for Statewide Websites	Windows 10 & Office 2016	Long Live Tech: Sustaining Projects After TIG	LSC Data Portal
4:00 - 4:30 pm	Networking Break				
4:30 - 5:30 pm	RAPID FIRE TECH: Show and Tell of Technology Projects and Ideas				
5:30 - 6:30 pm	NLADA Technology Section Meeting				
7:00 - 9:00 pm	Dinner on Your Own /Affinity Group Dinners				

Day 3	Friday - January 15, 2016			
7:30 - 8:00 am	Breakfast			
8:00 - 9:15 am	LawHelp / Probono.net Network Session: What's New and What's Next for 2016	DLAW/Drupal Community Update	Discoverable Client Issues Using Public Big Data	Case Management System User Groups
9:15 - 9:30 am	Break			
9:30 - 10:45 am	Wormhole to the Future	Fast and Forward: A Look at Project Management	Public/Private/Hybrid Cloud Environments	Effective Online Trainings
10:45 - 11:00 am	Break			
11:00 am - 12:15 pm	Managing Your TIG Effectively and the 2015 TIG Cycle		Affinity Groups	
12:15 - 1:00 pm	Box Lunch			
1:00 pm	TIG Conference Ends!			